



A professional service with a personal touch

Terms & Conditions

Payment:

- A minimum of 25% deposit is required to confirm any skippers or training you require. The remainder will be payable before commencing any services you require. It should be noted that in cases of exceptional circumstances, fees may be refundable. In all cases it lies at the discretion of Zephyr Yachting.
- No certificates will be awarded till full payment is received.
- Card payments are charged at an extra 3.95%.

Age Limits:

- Zephyr Training cannot accept students under the age of 12.
- Students between the ages of 12-18 will require written authority of a parent / guardian.
- There is no upper age limit but it is the student's responsibility to satisfy themselves that they are fit and able to participate in the course.

Insurance:

- Zephyr Skippers, Training & Management is insured for instruction, the schools vessels and equipment. However this does not cover the students personal possessions, motorcars, negligence / injury or disablement however caused. Students are strongly recommended to take out personal and cancellation insurance.
- All yacht owners are required to let their insurance brokers know that they are using a qualified skipper for whatever the duration maybe prior to Zephyr Skippers coming on-board. It should be noted that the final responsibility of any yacht with a Zephyr Skipper on-board lies with the owner.

Alcohol / Drugs:

- If in the instructors opinion any student is under the influence of the above they will no longer be able to participate in the course. No refund of course fees will be made.

Own Boat Tuition:

- Vessels used for own boat tuition must be adequately insured to cover all eventualities. It should be noted that the final responsibility for the vessel lies with the owner / student.

RYA Certificates:

- Certificates will be issued automatically. If in the instructors opinion the student has not reached the required standard the student may be asked to re-sit any examination.
- ICC certificates are only available to UK nationals or residents.
- Candidates for Coastal Skipper and Yacht master Offshore exams must have the required experience as detailed in RYA publication G18.

Cancellations:

- In the event of course cancellations by Zephyr, Zephyr will offer an alternative course date or refund the course fee but will not be liable for any other expenditure or loss of earning that has been incurred by the client.
- Zephyr's liability in the event of a cancellation (for any reason) is limited solely to course fees paid.
- No refunds given if cancellation is within two weeks of when the course is due to commence.

Force Majeure:

- In the event of any non-performance, partial performance or delay resulting wholly or partly from any force majeure or occurrence / circumstances beyond Zephyr's control including the acts or omissions of third parties, labour difficulties, weather conditions, technical breakdown or accident to any vessel or part of it, natural disaster or the act of any authority, then Zephyr shall use reasonable endeavours to continue or perform the booking but otherwise shall have no liability to the student. The student shall be liable to pay such part of the price as is applicable to that part of the booking which has been performed (if any), and all expenses connected with it. Anything in excess already paid by the student to Zephyr shall be refunded. Zephyr's determination of the applicable part of the price and the connected expenses shall be conclusive in the absence of any manifest error.

Captain/Instructor Authority:

- The decision of a Captain or Instructor is final.

